

# CALL MANAGEMENT SOFTWARE

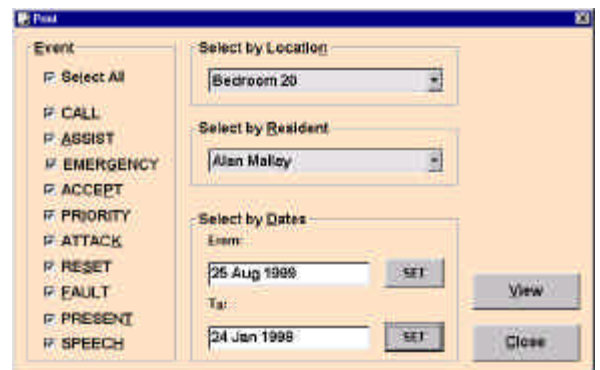
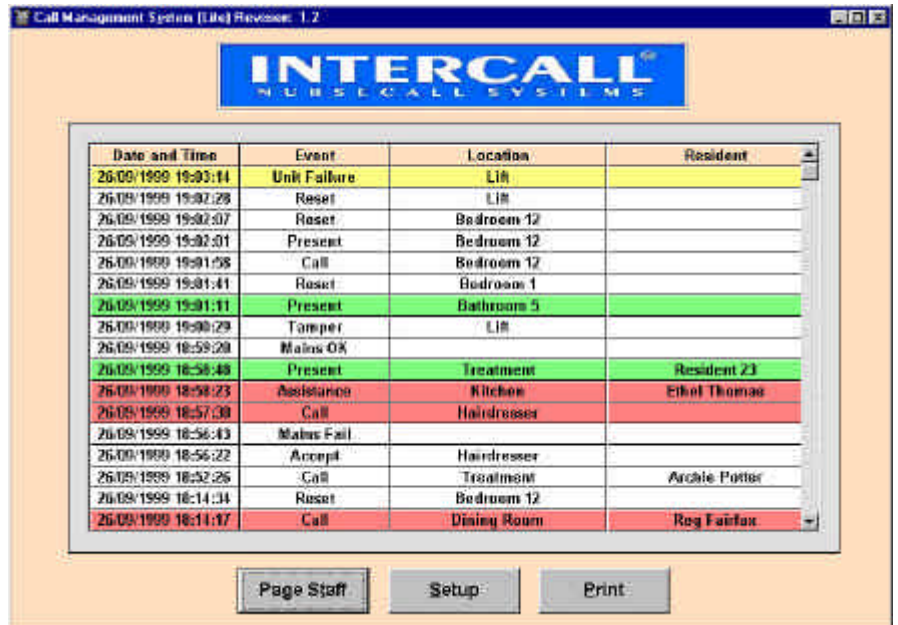
*Manage call data from your Intercall system with CMS Lite*

**INTERCALL 600**  
 ADDRESSABLE NURSECALL SYSTEM

The Intercall Call Management Software *Lite* is a simple way to manage all data from your Intercall 600 or Intercall 700 call system. All system activity is recorded and may be printed at a later stage for use in resident care assessment reports. The main screen keeps a track of all system activity as it occurs, with all current calls highlighted, together with the location of staff. 'Pop up' warning screens can be configured to report standard calls, emergency calls or system faults.

In addition, the Intercall Call Management software can be used to connect staff alphanumeric pagers. These are invaluable for keeping staff in touch with calling residents and specific members of staff can be alerted to specific events. For instance, the matron can be alerted to emergency calls only

while system faults are routed through to the maintenance man. There is a 'Page Staff' screen, which enables staff to receive a message, typed directly into the PC keyboard. Messages can be for all staff or sent to individual members very simply as shown on the screen below. The main screen can be configured for Intercall 600 where the date & time, call type and calling room are shown or Intercall 700 where the calling resident may also be shown. Intercall 600 mode is shown on the left.



The Print Screen to the right illustrates how, call activity may be printed out by calling resident\*, Room location, date and time and/or type of call. \*Intercall 700 only.



The Pager set-up screen to the left illustrates how, specific call types may be routed to specific members of staff, avoiding the unnecessary disturbance to other staff.

Call Management Software Lite will operate on any PC compatible computer running Windows 98/NT4-SP4 with a Pentium 200MHz processor, 32Mb of RAM, minimum 500Mb hard disk. There must be a Serial Communication port available and the PC must be fitted with a CD ROM drive.